TECHNICAL SERVICE BULLETIN

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Bulletin: TSB-081402 **Date: 08/14/02**

Subject: 9 style service options

Model Affected

1996 Pro-Flex 756, 856, 956, Animal, Beast
1997 Pro-Flex 657, 757, 857, 957 Animal, Beast
1998 K2/Pro-Flex 1000, 2000, 3000

Details:

K2 Bike no longer will maintain inventory of suitable 9-style NR-1, NR-2 and NR-4 replacement shocks to fit the above models. Until further notice, K2 will **not** be supplying or supporting the 9-style shocks.

Please explain to the consumer that K2 has supported this suspension standard for more than five years, and all Noleen 9-Style shocks are now outside of the specified warranty period. Listed below are two options for customer inquiring about shock service or replacement.

Option A: Consumers or dealers can send shocks to the Noleen Shock Service to be serviced or repaired at the expense of the consumer.

Telephone # (760) 948-1677
Website: www.noleenshockservice.com

Option B: Purchase a replacement shock from Risse Racing. There are three models available that will fit the above Pro-Flex/K2 models.

Part #	Model	Feature	Retail
50176	Genesis	air shock	$198
50176-5	Astro 5	adjustable rebound damping	$298
50176-T	Terminator	adjustable compression/rebound damping	$350

Telephone # (530) 246-8700
Website: www.risseracing.com

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