# TECHNICAL SERVICE BULLETIN

K2 BIKE 19215 VASHON HIGHWAY SW VASHON, WASHINGTON 98070-5236 USA
P: 206-463-3631 X1345 F: 206-463-8830
E: EDDIE_REA@K2SPORTS.COM

**Bulletin:** **TSB-120502** **Date:** **12/05/02**

**Subject:** **Manitou Six, Axel, & Skareb with potential fork damage**

**K2 Bike Models equipped with forks in question-**

| | |
|---|---|
| Razorback 3.0 | Skareb Comp* |
| Zed Team | Skareb Elite |
| Zed 4.0 | Axel Comp |
| Zed 3.0 | Six Sport |
| Zed 2.0 | Six Sport |

**Background:**

There have been isolated cases in which the **Reverse Arch Fork Brace** on the **Manitou Six, Axel, and Skareb forks** have been discovered bent or fractured upon opening the carton. This is due to the traditional packaging that was used for Forward Arch Suspension Forks and did not sufficiently protect the Reverse Arch from damage during shipping and handling. There has since been corrective action taken in the packaging process to protect future shipments of bikes with Reverse Arch Forks from sustaining damage in shipping and handling.

*The Razorback 3.0 will have this updated packaging and is not expected to be an issue.

**Replacement process**

Manitou is fully aware of the situation and is fully prepared to send out replacement parts. Contact Manitou directly at **(800) 423-0279** for resolution.

Eddie Rea
Technical Services
P: (206) 463 3631 x1345
F: (206) 463 8830
E: eddie_rea@k2sports.com

K2 BIKE IS A WORLD LEADER IN THE DESIGN, MARKETING AND SALES OF HIGH QUALITY BIKES AND ACCESSORIES FOR ROAD, MOUNTAIN AND BMX USE.