TECHNICAL SERVICE BULLETIN

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Bulletin: **TSB-41803** **Date:** **4/18/03**
Subject: **3T Zepp XL Stem**

Warning: Replace stem face-plate bolts on 3T Zepp XL Stems, which are equipped on 2003 Mod 5.0 Bicycle and frameset. Failure to do so could result in injury or death.

Models Affected

Mod 5.0 Bicycle
Mod 5.0 Frameset

Issue:

K2 Bike has been notified that certain 3T Zepp XL stems were manufactured with a shallow counter-bore on the faceplate. Due to the shallow counter-bore, the amount of thread engagement is reduced to an unacceptable length. As a precautionary measure, 3T has provided K2 Bike with replacement bolt kits to replace on all 2003 models equipped with the Zepp XL stem. Following the instructions provided with the bolt kit, immediately replace the bolts on the Zepp XL stem.

The new bolts measure 18mm long, where the original bolts measured 14-15 mm in length. The longer bolts will ensure full thread engagement with a shallow counter-bore faceplate and will work fine with a properly manufactured faceplate.

There is a dedicated 800 number (800) 515-8176 or you can e-mail zeppxlrecall@gruppospa.com if you have any concerns or need more information.

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K2 BIKE IS A WORLD LEADER IN THE DESIGN, MARKETING AND SALES OF HIGH QUALITY BIKES AND ACCESSORIES FOR ROAD, MOUNTAIN AND BMX USE.